

800-365-7605

Quick Reference Guide

Hanalei Bay Resort

Ext.	Department	Email Address & Web Access
100	Owner Services <i>Confirm owner use plans, assessment payments, ownership assistance</i>	ownerservices@tradingplaces.com
700	Accounting <i>Billing inquiries</i>	billinginquiries@tradingplaces.com
700	Deed Transfers <i>Online information regarding deed transfers</i>	www.hanaleibayresort.com/transfer
	Owner's Corner - online <i>Online owner information: recent mailings, newsletters and resort updates</i>	www.hanaleibayresort.com/owners User name: hbr Password: owners
	Payments - online <i>Pay assessments online</i>	www.hanaleibayresort.com/pay
	Change Contact Information - online <i>Update your address, phone number, email, and more online</i>	www.hanaleibayresort.com/changeofaddress



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Ext.	Department	Email Address & Web Access
300	EXCHANGE <i>no mandatory membership fees!</i> Deposit & exchange with a TPI vacation specialist, or online 24/7	exchange@tradingplaces.com www.tradingplaces.com/exchange
400	CONDO RENTALS <i>low nightly & weekly rates in fabulous locations!</i> List your Use Week for rent, extend your stay, rent at a different TPI property	rentals@tradingplaces.com www.tradingplaces.com/rentals
600	TRAVEL & CRUISE <i>offering dream vacations... since 1973!</i> Speak with a travel or cruise specialist or go online to book your dream vacation	travel@tradingplaces.com www.tradingplaces.com/travel